



Building a Serverless Data Warehouse



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Generating value from a future-ready data strategy

1

Data is the fuel accelerating business innovation in today's environment

2

The race is on and frontrunners have already achieved exponential business value in partnership with Google

3

Why Google Cloud is Uniquely Positioned to Deliver the Future Ready Smart Analytics Platform for your Enterprise?

4

How do we work together to quickly build a foundation on Google Cloud

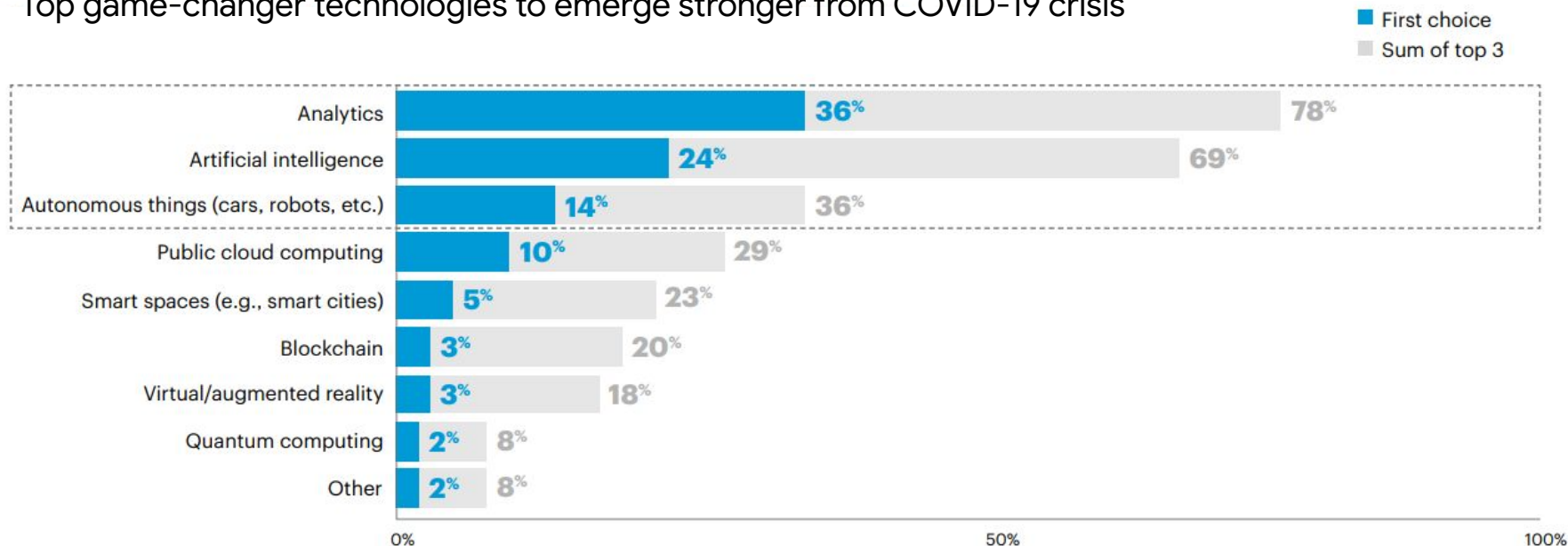
Data is the fuel accelerating business
innovation in today's environment

01

The heat is on:

Boards of directors place analytics and AI as the #1 & #2 priorities

Top game-changer technologies to emerge stronger from COVID-19 crisis



n = 255, all respondent, excluding "can't say"

Q. Which will be the top 3 game-changer technologies for your industry to emerge from the COVID-19 crisis?

Source: View From the Board of Directors 2021, CIO Research, July 2020

What are we hearing from **business leaders today?**



Deliver **insights**,
not infrastructure



Empower analytics
across my
enterprise **silos**



Embed ML and
drive an end-to-
end lifecycle



Understand our
Industry **Context**



Technology needs
to **Scale** with my
enterprise

Businesses need actionable insights from their data wherever it resides

Our Approach:

- A 360 degree view of the businesses by **breaking data silos**
- To be situationally aware of, and responsive to, **real-time business events**
- A clear vision to enable **data-driven decision making** across the organization
- To gain **prescriptive & predictive** insights faster
- Simple and powerful data **security & governance**



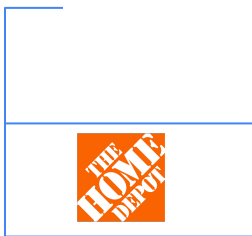
The race is on and
frontrunners have already
achieved exponential
business value in
partnership with Google

Q2

Traditional data warehouses **create bottlenecks** that **hinder business transformation**



Cannot scale fast enough to keep up with data growth



Data is not fresh or current enough



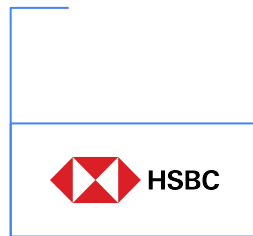
Does not support machine learning and AI initiatives



Data access restrictions inhibit collaboration



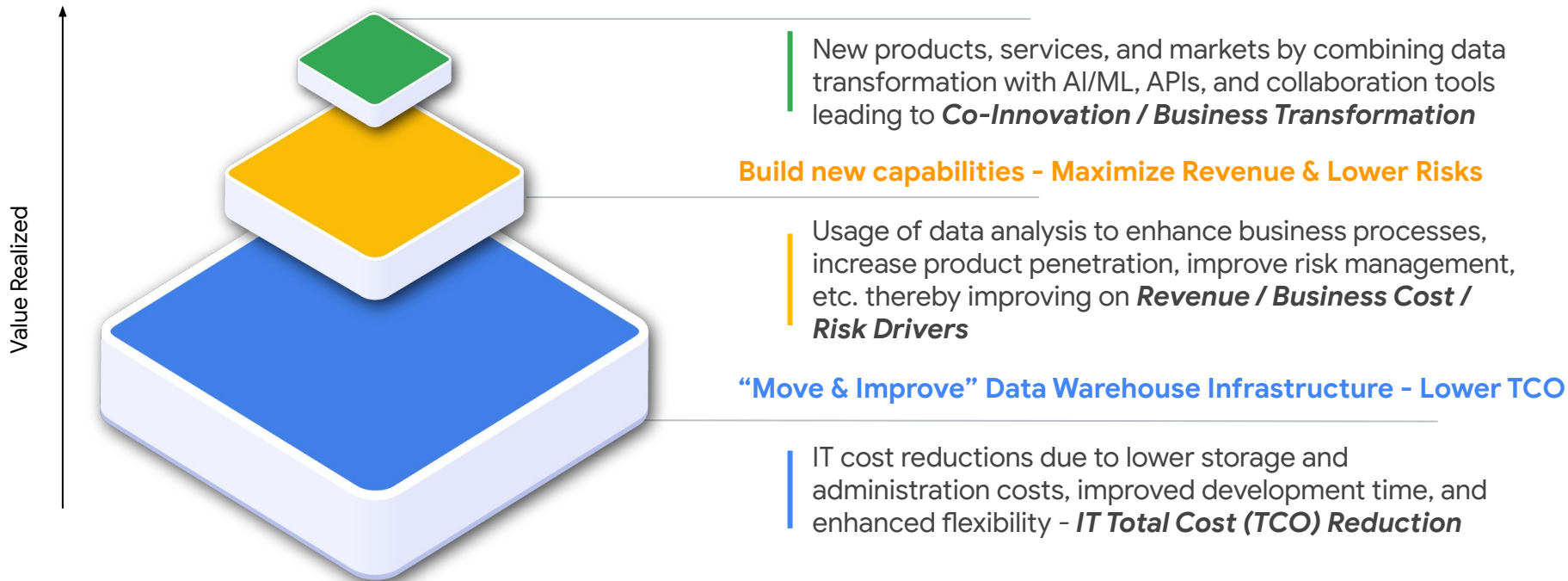
Expensive to purchase, renew, and maintain legacy systems



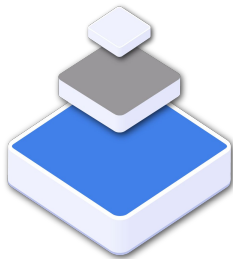
Common Data Opportunities facing Organizations Today

| Problem Today | What you Need | Why this Matters | Google Capability | How Google is Different | Value |
|---|------------------------------|---|--|--|---|
| Too many decisions are done by guess-work | Break down data silos | The more data you bring together, the better the quality of the insights you get through AI | Unified data platform that is interoperable | <ul style="list-style-type: none"> A single source of truth without centralizing data -- keep data ownership structure in place while, at the same time, breaking down data silos | Intelligent <ul style="list-style-type: none"> Autonomous infrastructure Faster, richer insights Improved decision making |
| Throwing away fine-grained transaction and log data that is potentially very valuable | Lower TCO | Store more of the data you are already collecting | Serverless, low cost of operations - full separation of compute from store Log Analytics solution | <ul style="list-style-type: none"> Pay only for what you use; partitions make unused data inexpensive GA 360 from your web properties | Open <ul style="list-style-type: none"> Works across clouds and on-prem Open-source alternatives Single source of truth |
| Not enough top-tier ML talent to go around | Democratize analytics and ML | Take advantage of domain expertise while upskilling your workforce | SQL interface to ML State of the art pre-built ML models | <ul style="list-style-type: none"> ML without moving data State of the art pre-built ML models | Flexible <ul style="list-style-type: none"> Simplified enterprise architecture Interoperates with familiar technologies |
| My suppliers, partners, and customers have data I can leverage Need to monetize data | A data exchange | The more data you bring together, the better the insights are. | Securely share data, in raw or aggregated form | <ul style="list-style-type: none"> Share data in place You don't have to pay for their compute | |
| Decision making is too slow | Streaming analytics | Make decisions as events happen, not once a day | Serverless stream analytics Streaming SQL Streaming insights | <ul style="list-style-type: none"> The same tools that work for batch automatically work for stream | |

Value from data modernization solutions is generated at **three levels**

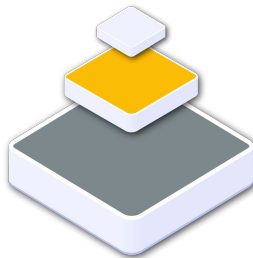


There are several **drivers of value** across the business driven by data modernization



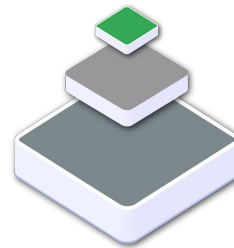
“Move & Improve” data warehouse

- Reduced infrastructure costs
- Reduced system deployment costs
- Reduced query execution times
- Reduced data model and query development and maintenance costs



Build new capabilities - Revenue Impact

- Improved customer retention
- Reduced revenue loss due to stock-outs
- Improved marketing effectiveness
- Higher ecommerce conversion rates
- Improved app engagement



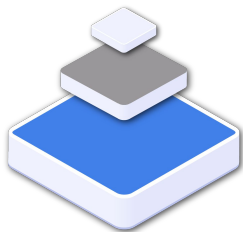
Build new capabilities - Cost and Risk Impact

- Optimized marketing costs
- Reduced subscriber / customer acquisition costs
- Reduced inventory costs
- Reduced manufacturing costs
- Improved business user productivity
- Improved IT productivity

Rethink the business - Transformation Impact

- Improved % of revenue from new products / services
- Improved new customer acquisition
- Higher return on care management investment

Customers have already begun to realize significant **business benefits**



“Move & Improve” data warehouse - lower TCO



45% reduction in development time
55% reduction in maintenance costs



20% reduction in app testing time



\$2M annual cost reduction and **50% reduction** in analytics report processing



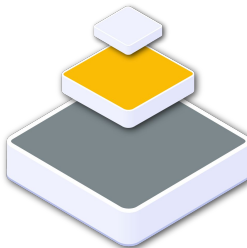
140% increase in app engagement



Reduced credit analysis time **to 20 seconds** from 5 days



4X increase in customer conversion due to personalization



Build new capabilities - Revenue Impact



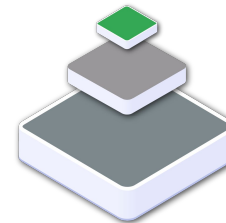
60% increase in barrelage per run



Stream 140M events per day to better manage food inventory and delivery



80% reduction in ad serving and operations costs



Rethink the business - Transformation Impact



10X average return on care mgmt. investment



Analyzed data from > 100M players and solved game design challenges with AI

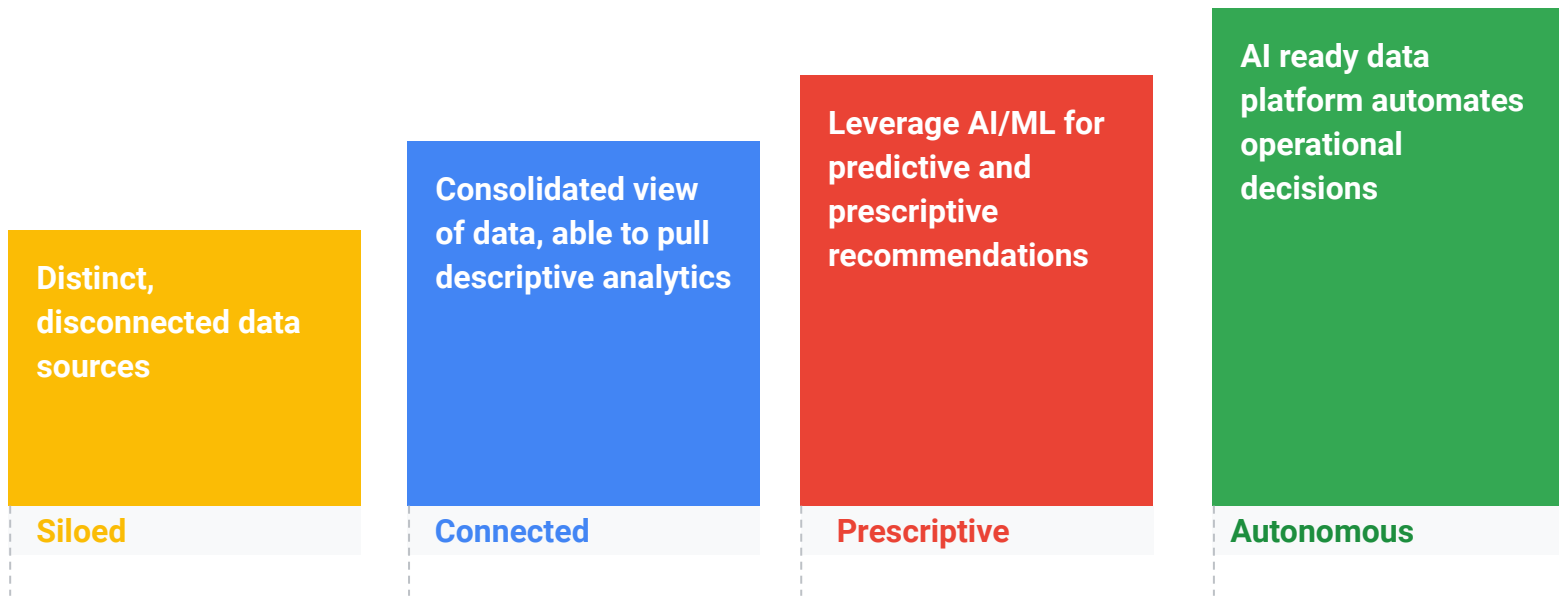


Accelerated research time to market **by > 6 months** enhancing business model

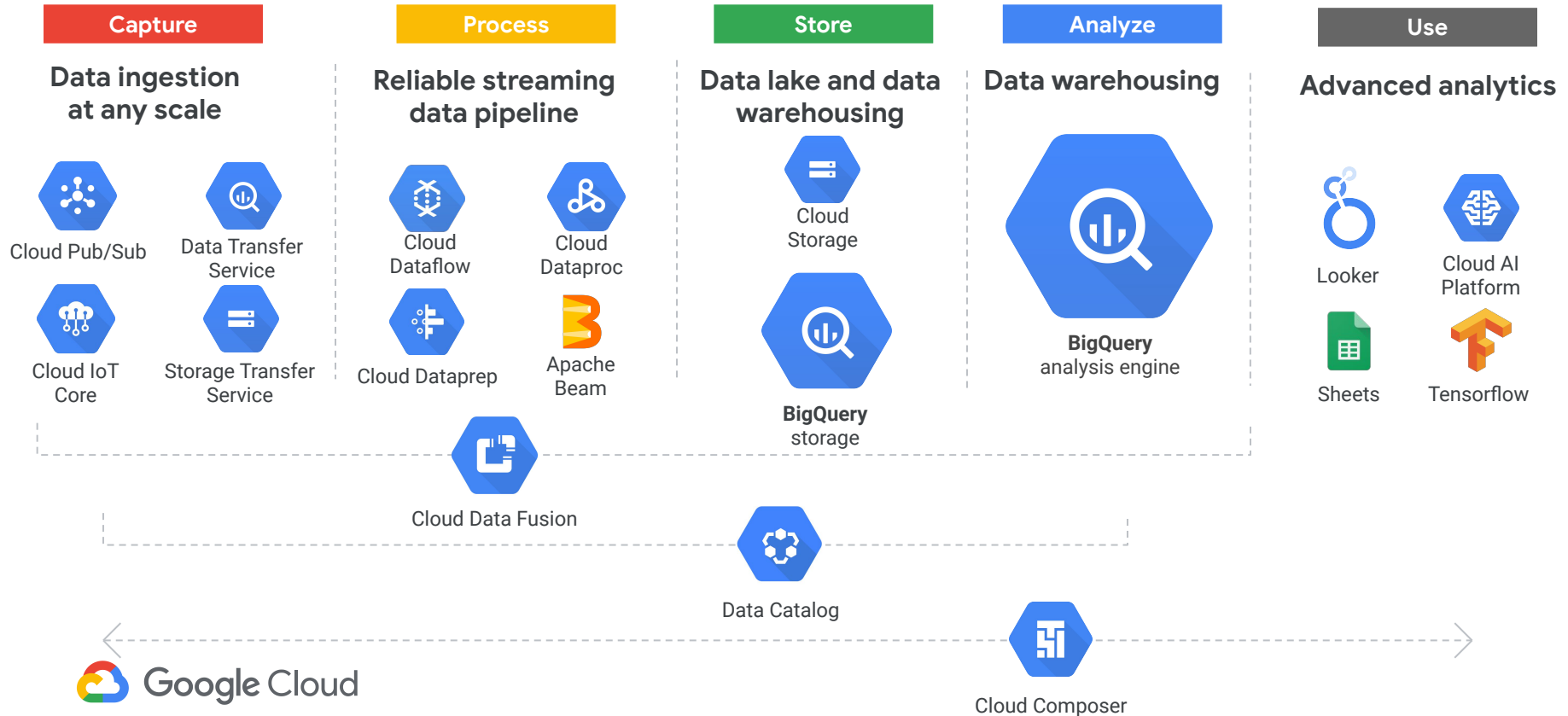
Why Google Cloud is
Uniquely Positioned to
Deliver the Future Ready
Smart Analytics Platform
for your Enterprise?



The journey to a self-learning enterprise...



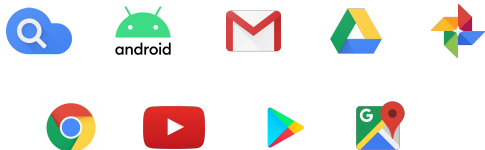
... Is fully supported by Google's Smart Analytics Platform



Why Google Cloud

Big data is in our DNA

**9 products
with > 1BN users**

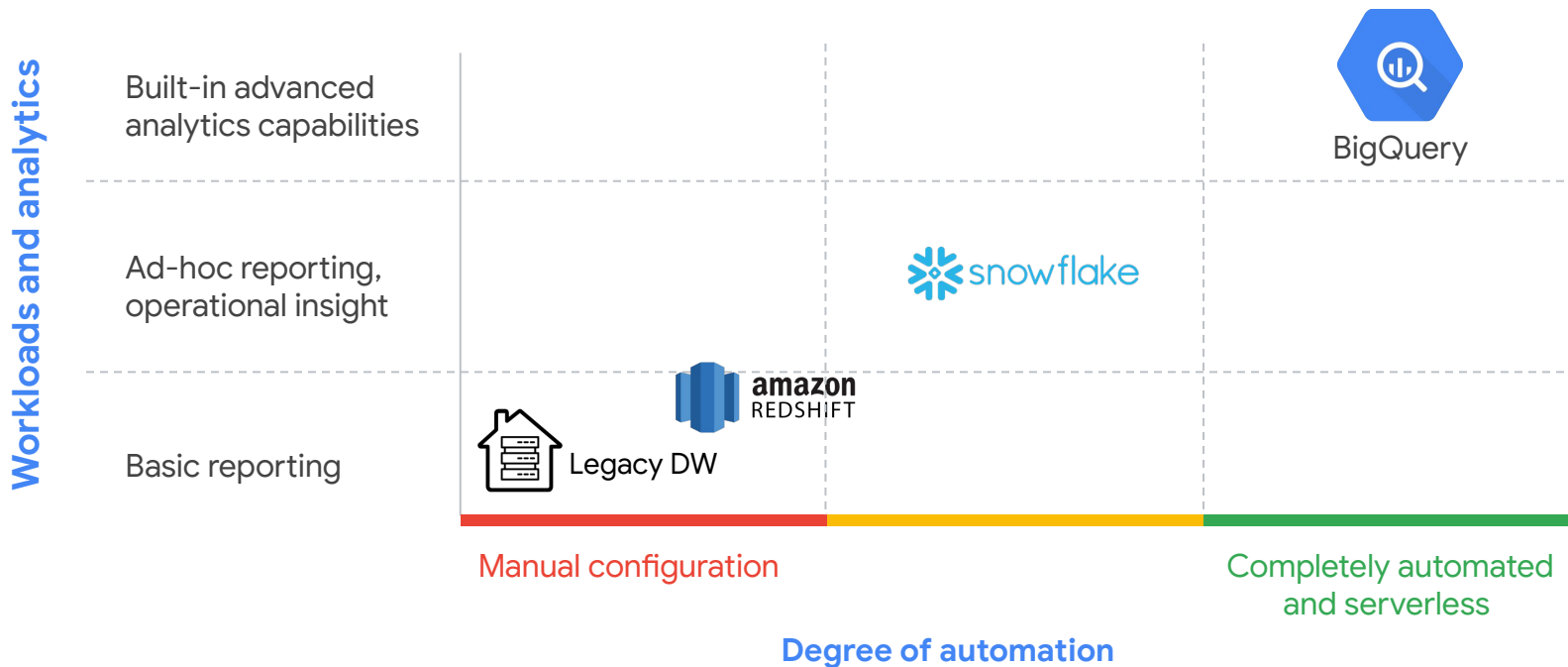


- 01 Performance at Scale
- 02 Total Cost of Ownership
- 03 Interoperability
- 04 Democratized ML/AI
- 05 Reliable & Secure by design
- 06 Real-Time Insights
- 07 Usefully Multi-Cloud
- 08 Industry Leadership

Our Smart Analytics
Platform
Differentiators

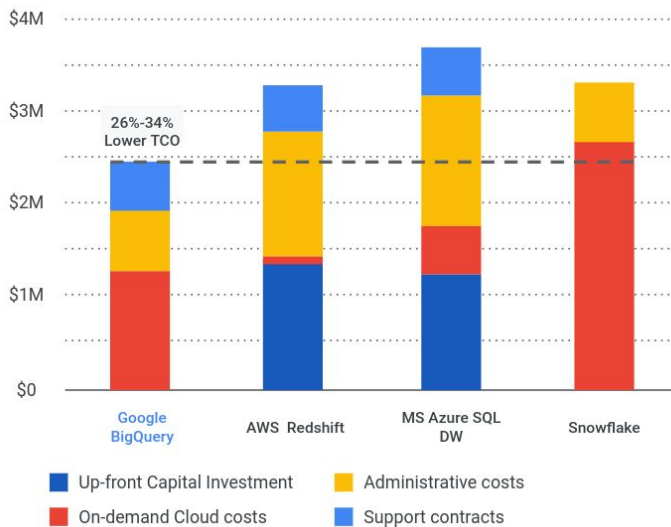
Performance at Scale

Petabyte scale, automated, and intelligent - lets your enterprise focus on delivering insights not infrastructure



Economic Value - BigQuery lowers your data warehouse TCO massively

Expected 3-Year Total Cost of Ownership



52% Lower TCO¹
(versus on-premises)

26-34% Lower TCO²
(vs other Cloud DW's)

Flat-rate and variable pricing
options to give customers
control over TCO

Interoperability & Faster Time to Insight **by Breaking Down Data Silos**

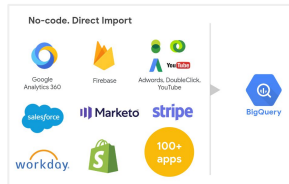
No ETL: Interoperability

Unified, interoperable platform across your Data Warehouse and Data Lakes with best of breed capabilities in both areas. No compromises.



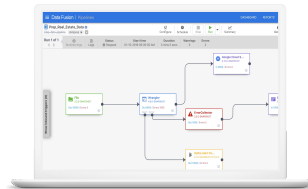
Data Transfer Service

Directly land data into BigQuery from SFDC and 100+ business apps



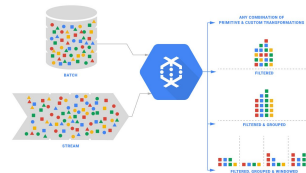
Visual ETL Pipelines

Code-free ETL and data integration across on-prem and cloud sources using Cloud Data Fusion



Code-free Streaming ETL

Dataflow Templates simplify data pipeline development and lower data latency



Unlocking Machine Learning for the Enterprise

Build custom ML models with standard SQL

BigQuery ML allows data analysts or data scientists to build and operationalize machine learning models, directly within BigQuery, using simple SQL. This has been game changing for organizations.

1

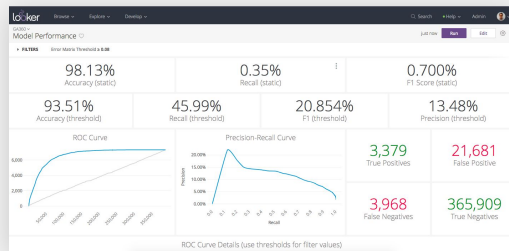
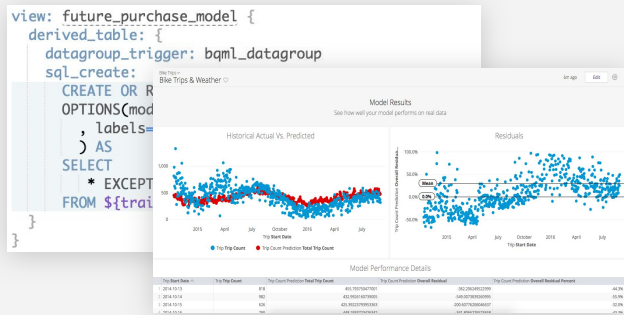
Execute ML initiatives without moving data from BigQuery

2

Iterate on models in SQL in BigQuery to increase development speed

3

Automate common ML tasks, and hyperparameter tuning



Secure and Reliable **by design**

- **Reliable** with 99.99% uptime SLA
- **Maximum data durability** with data replication across multiple data centers
- **Data governance and security** with data access controls and regulatory compliance
- **Built-in data protection** with encryption, VPC service controls, and data replication

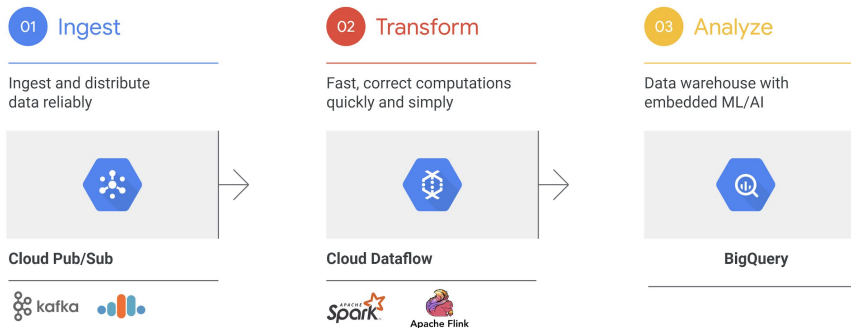


Google is one of our strategic partners. We're investing in machine learning and data capabilities with them because their cloud solution is approved to handle personal information securely and reliably.



Richard Bates,
Global Head of HSBC's Intelligence Hub,
Wealth and Personal Banking

Seamless Real-Time Insights



BigQuery **high-performance streaming** makes data immediately available

Pub/sub and Dataflow integrations allow customers to build comprehensive batch and streaming pipelines

BigQuery Streaming API increased streaming capacity by 10x

BigQuery BI Engine fast, high concurrency, in-memory analysis service for complex data sets



By collecting more data, we're innovating faster and making smarter decisions. Using real-time analytics on Google Cloud Platform, we were able to drive a significant increase in sales conversion in just a few weeks. Without Google Cloud Platform, we would never have been able to scale the clickstream data collection 100-fold in a fraction of the time.



Bindu Thota, Director of Product Management

Cross Cloud Intelligent, Not just Multi-Cloud

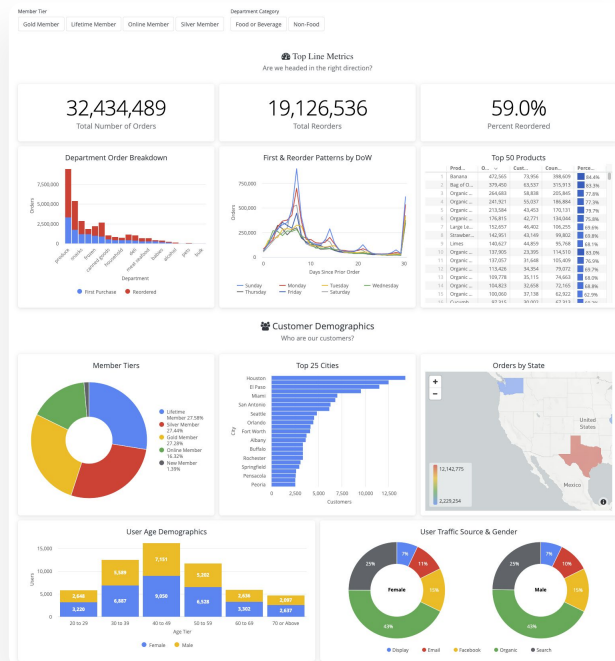
Analyze your data wherever it is, with a consistent experience, to gain insights across silos

Single pane of glass across data in AWS, Azure and GCP


Business reporting without data movement

Join streaming data with batch data across clouds

Unified workflow and query engine to improve BI integrations (Looker and Tableau)



Recognized as a Leader in Databases and Analytics

| | |
|---|--|
| Gartner | A LEADER Cloud Database Management Systems |
| FORRESTER® | A LEADER Cloud Data Warehouse |
| FORRESTER® | A LEADER Data Management for Analytics |
| FORRESTER® | A LEADER Streaming Analytics |
| FORRESTER® | A LEADER Database-as-a-Service |
| FORRESTER® | A LEADER Big Data NoSQL |
|  IDC ANALYZE THE FUTURE | A LEADER Data & Analytics Platforms, APeJ |

Gartner 2020 Magic Quadrant for Cloud Database Management Systems, November 30, 2020 - Donald Feinberg, Adam Ronthal, Merv Adrian, Rick Greenwald, Henry Cook
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The Forrester Wave™: Data Management for Analytics Q1 2020, The Forrester Wave™: Streaming Analytics Q3 2019, The Forrester Wave™: Database as a Service, Q2 2019, The Forrester Wave™: Big Data NoSQL Q1 2019, The Forrester Wave™: Cloud Data Warehouse, Q1 2021, The Forrester Wave™ is copyrighted by Forrester Research, Inc. Forrester and Forrester Wave™ are trademarks of Forrester Research, Inc. The Forrester Wave™ is a graphical representation of Forrester's call on a market and is plotted using a detailed spreadsheet with exposed scores, weightings, and comments. Forrester does not endorse any vendor, product, or service depicted in the Forrester Wave. Information is based on best available resources. Opinions reflect judgment at the time and are subject to change.



A Leader in Cloud Data Warehouse

Google receives **5 of 5** in 19 different criteria, such as:

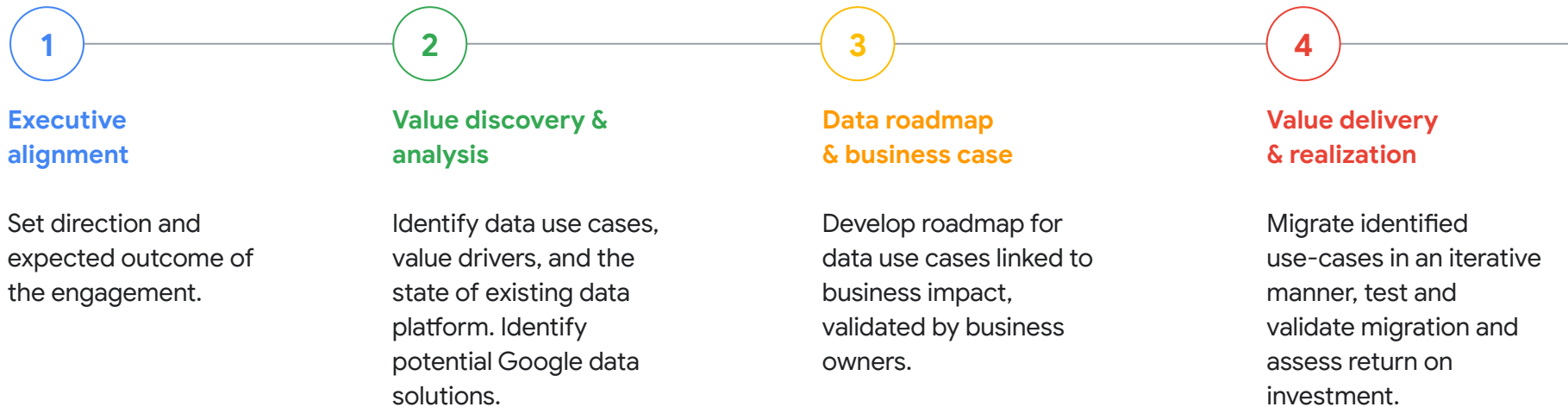
- | | |
|-------------------------|----------------------|
| ✓ Data Ingestion | ✓ Solution Roadmap |
| ✓ Data Lake Integration | ✓ Strategy Execution |
| ✓ ML / Data Science | ✓ Customer Adoption |
| ✓ Performance | ✓ Use Cases |
| ✓ Scalability | ✓ Partners |



How do we work together
on this journey to
eventually become a
“self-learning
enterprise”?



How do we engage to initiate your data journey with Google?



Identify top use cases and execute a PoC in a matter of weeks while working with Google to build a complete roadmap for your data journey

Our expertise is delivered through a robust partner ecosystem

DW Migration Tech Partners



Global System Integrators



Regional System Integrators



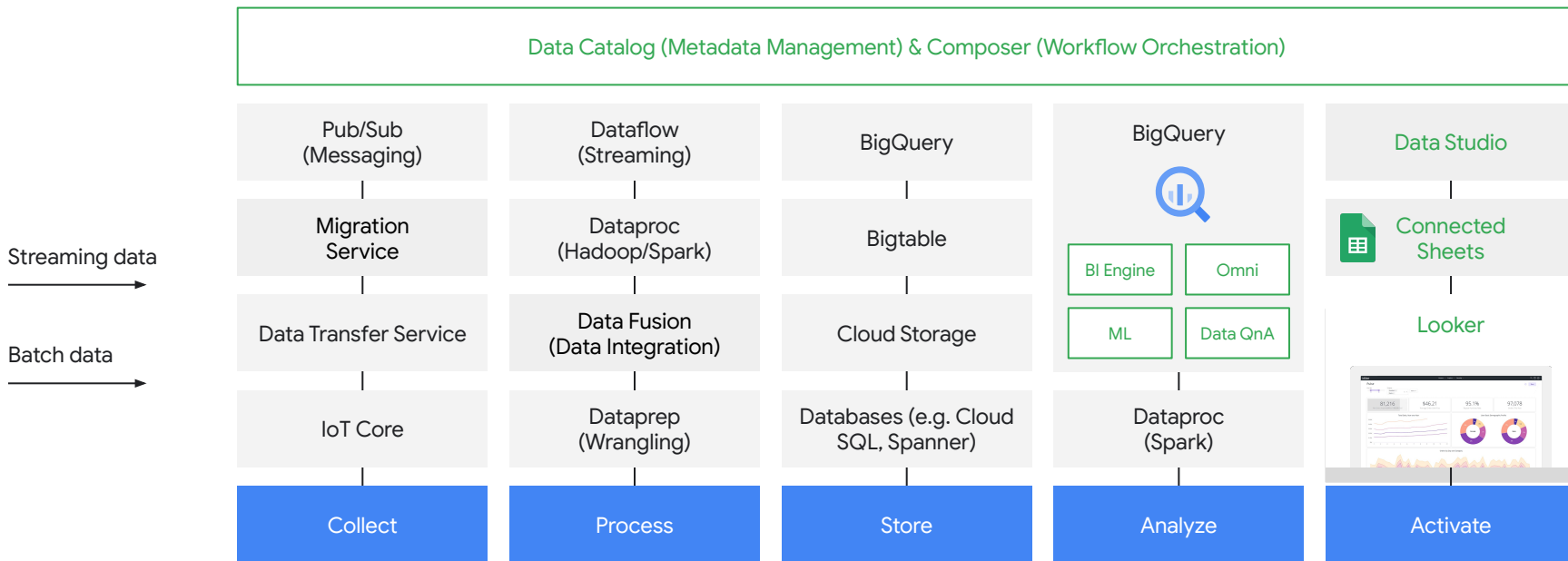
How Google's Smart Analytics Platform is Unique in the Industry



| | Google BigQuery | Snowflake | Legacy Solutions | |
|--------------------------------|-----------------|-----------|------------------|--|
| Scale | ✓ | Partial | ✗ | BigQuery is fully managed, serverless and architected for petabyte scale. While others are tied to clusters or require manual reclustering efforts BQ manages the infrastructure for you and allows your teams to focus on delivering insights |
| Total Cost of Ownership | ✓ | ✗ | ✗ | BigQuery eliminates the need for upfront investment and planning for your EDW, reduces operational and administrative expenses - all while delivering on business agility. Enterprise Strategy Group (ESG) estimated savings of 26-34% over cloud-based EDW alternatives and >40% over legacy on-premise solutions |
| Interoperability | ✓ | ✗ | ✗ | BigQuery provides a unified, interoperable best of breed platform across your Data Warehouse and Data Lakes and data integration across on-prem and cloud sources. BQ was made to tear down data silos and allow you to avoid creating new ones. |
| Democratized ML/AI | ✓ | ✗ | ✗ | BigQuery democratizes Machine Learning for the enterprise user (not just data scientists) with accessible capabilities using SQL. While allowing for more sophisticated data science teams to access the power of Google's leading edge AI technologies via Cloud AI. More than 80% of our BigQuery customers have incorporated ML into their business analysis |
| Reliable & Secure | ✓ | Partial | Partial | BigQuery offers robust security, governance and reliability that is unmatched in the industry. High availability and a 99.99% SLA, automatic data replication, restore and backup to ensure business continuity. Ability to classify and redact sensitive data, fine-grained identity and access management including access transparency so you can log each view. Data is encrypted at rest and in transit by default, and customer-managed encryption keys provide control over your data |
| Real-Time | ✓ | ✗ | ✗ | Designed to excel in IoT and other scenarios where your analysis depends on real-time streaming data as well as a BI acceleration engine for high-concurrency low-latency use cases - both are unique differentiators for Google Cloud and essential for businesses that need to make real time decisions |
| Usefully Multi-Cloud | ✓ | ✗ | ✗ | BigQuery breaks down the silos to provide a single pane of glass for all your data across multiple clouds (AWS, Azure). Most other vendors are focused on providing the same service running in 3 clouds but these are 3 silos. BigQuery breaks the silo and enables customers to analyze data across datasets |
| Industry Leadership | ✓ | ? | ? | Recognized industry leader by both Gartner and Forrester in Data Management and Analytics. With 9 Google products with more than a billion users running on our platform you can be sure that big data is in our DNA and we are ready to help your business build a future ready data platform |

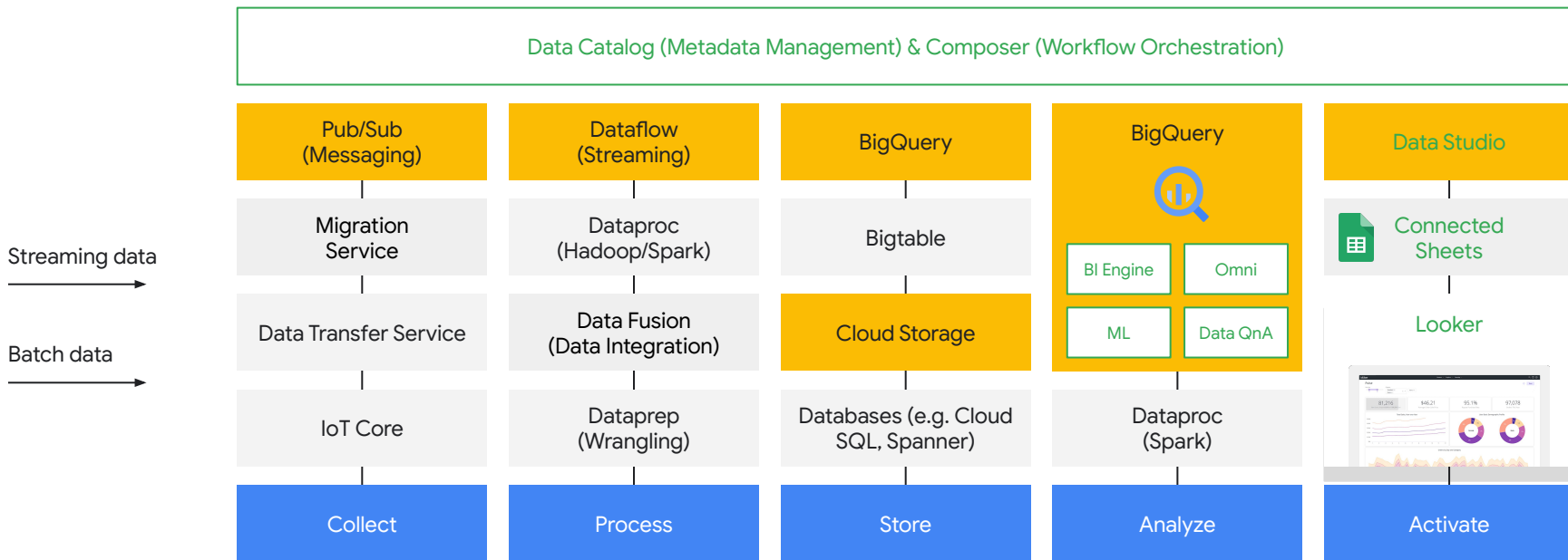
Google's Smart Analytics Platform

Open, Intelligent, Flexible



Let's Use GCP

Building Serverless Data Pipeline - <https://codelabs.developers.google.com/codelabs/iot-data-pipeline#0>





Thank you



Appendix

Google's Smart Analytics Platform Advantage [1 / 2]

Performance at Scale: BigQuery is fully managed, serverless and architected for Petabyte scale. While others are tied to clusters or require manual reclustering efforts BQ manages the infrastructure for you and allows your teams to focus on delivering insights

- [Home Depot](#) empowered business units to create their own BigQuery projects and reduced the dependency on IT budgeting for additional data warehousing capacity. This resulted in wider adoption of the platform and faster time to value.
- [HSBC](#), the largest bank in Europe and #6 globally, migrated 30 years worth of data, 169 petabytes across 66 countries, to solve for the capacity constraints they faced managing their large environment on-premise

Total Cost of Ownership: BigQuery eliminates the need for upfront investment and planning for your EDW, reduces operational and administrative expenses - all while delivering on business agility. Enterprise Strategy Group (ESG) estimated savings of 26-34% over cloud-based EDW alternatives

- [Metro AG](#), a large European B2B wholesaler, reduced infrastructure costs by more than 30% with GCP and migrating from Teradata to BigQuery
- [Verizon Media](#) chose Bigquery for their Media Analytics Warehouse to increase performance in their large scale, high concurrency environment, and lower TCO

Interoperability: BigQuery provides a unified, interoperable best of breed platform across your Data Warehouse and Data Lakes and data integration across on-prem and cloud sources. BQ was made to tear down data silos and allow you to avoid creating new ones.

- [Woolworths](#), a large retailer in Australia, stood up their data infrastructure in GCP in under 5 months bringing together data across finance, supply chain and retail. They gained fast adoption of the new platform and quickly began experimenting with Machine Learning and other cloud based services to extract key insights

Democratized ML/AI: BigQuery democratizes Machine Learning for the enterprise user (not just data scientists) with accessible capabilities using SQL. While allowing for more sophisticated data science teams to access the power of Google's leading edge AI technologies via Cloud AI. More than 80% of our BigQuery customers have incorporated ML into their business analysis

- [20th Century Fox](#), a global movie studio, operationalized ML using simple SQL and created customer segmentation and targeting strategy for new releases in a matter of days. Their marketing analysts are able to execute on this project with ease and reduced dependencies on their lean data science team.

Google's Smart Analytics Platform Advantage [2 / 2]

Reliable & Secure by design: BigQuery offers robust security, governance and reliability that is unmatched in the industry. High availability and a 99.99% SLA, automatic data replication, restore and back-up to ensure business continuity. Ability to classify and redact sensitive data, fine-grained identity and access management including access transparency so you can log each view. Data is encrypted at rest and in transit by default, and customer-managed encryption keys provide control over your data

- Security is a top priority for [HSBC](#), with \$2.7 Trillion in assets. By managing their own encryption keys, leveraging data loss prevention technologies and Cloud Identity Access Management HSBC secures every bit of their data on BigQuery.

Real-Time Insights: Designed to excel in IoT and other scenarios where your analysis depends on real-time streaming data as well as a BI acceleration engine for high-concurrency low-latency use cases - both are unique differentiators for Google Cloud and essential for businesses that need to make real time decisions

- [Zulily](#) launches more than 9,000 SKUs every day on their online retail store. With BQ they are able to analyze the product performance and pricing data in real-time and make changes to their online merchandising dynamically. This has improved Zulily's online conversion significantly.

Usefully Multi-Cloud: BigQuery breaks down the silos to provide a single pane of glass for all your data across multiple clouds (AWS, Azure). Most other vendors are focused on providing the same service running in 3 clouds but these are 3 silos. BigQuery breaks the silo and enables customers to analyze data across datasets across all these clouds

- [Broad Institute](#) is able to analyze biomedical data stored in repositories across major public clouds right from within the familiar BigQuery interface, thus making this data available to enable search and extraction of genomic variants. Previously, running the same kind of analytics required ongoing data extraction and loading processes that created a growing technical burden. With BigQuery Omni, The Broad Institute has been able to reduce egress costs, while improving the quality of their research

Industry Leadership: Recognized industry leader by both Gartner and Forrester in Data Management and Analytics. With 9 Google products with more than a billion users running on our platform you can be sure that big data is in our DNA and we are ready to help your business build a future ready data platform